



# BAGGAGE POLICY

Effective June, 2017



## CARRY-ON BAGGAGE ALLOWANCE

### ECONOMY CLASS



#### 1 personal item

Max. 11.5 kg (25 lb.)

Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)



#### 1 large item

Max. 23 kg (50 lb.)

Max. 158 linear cm  
(62 linear in.)

OR



#### 2 small items

Max. 11.5 kg (25 lb.) each

Max. 54.5 x 39.5 x 23 cm  
(21.5 x 15.5 x 9 in.) each

#### ADDITIONAL CARRY-ON ITEM ALLOWED

One (1) additional item of up to 23 kg (50 lb.) is allowed, for a fee of \$40 tax included (per direction)

### BUSINESS CLASS



#### 1 personal item

Max. 11.5 kg (25 lb.)

Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)



#### 2 large items

Max. 23 kg (50 lb.) each

Max. 158 linear cm (62 linear in.) each

#### ADDITIONAL CARRY-ON ITEM ALLOWED

One (1) additional item of up to 23 kg (50 lb.) is allowed, for a fee of \$40 tax included (per direction)

Linear dimensions = (length + depth + height)

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## YOUTH from 12 to 25 years old



### 1 personal item

Max. 11.5 kg (25 lb.)

Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)



### 2 large items

Max. 23 kg (50 lb.) each

Max. 158 linear cm (62 linear in.) each

#### ADDITIONAL CARRY-ON ITEM ALLOWED

One (1) additional item of up to 23 kg (50 lb.) is allowed, for a fee of \$40 tax included (per direction)

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## SLEEPER PLUS / PRESTIGE CLASS



### 1 personal item per person

Max. 11.5 kg (25 lb.)

Max. 43 x 15 x 33 cm (17 x 6 x 13 in.)



### 2 small items per cabin

Max. 11.5 kg (25 lb.) each

Max. 54.5 x 39.5 x 23 cm (21.5 x 15.5 x 9 in.) each

#### ADDITIONAL CARRY-ON ITEM ALLOWED

None (additional bags must be checked)



## CHECKED BAGGAGE

### **Verify that your train offers a checked baggage service:**

In stations where this service is offered, baggage must be checked at least 45 minutes before departure at terminal stations and 30 minutes at intermediate stations. Be sure to check the departure station's hours of operation.

### **Trains without baggage cars:**

If your train does not have a baggage car, the checked baggage service will not be offered. You will therefore have to comply with the carry-on baggage policy.

For security reasons, baggage is not allowed on board without its owner.

## CHECKED BAGGAGE ALLOWANCE



### **2 large checked items**

Max. 23 kg (50 lb.) each

Max. 158 li. cm (62 li. in.) each

A baby (up to age 2) without an assigned seat (sitting on their parent's lap) is only entitled to the carry-on baggage allowance, while an infant with a seat is entitled to the checked baggage allowance.

Checked baggage includes suitcases, backpacks, sports equipment (golf bags, skis, etc.) and musical instruments.



## CHECKED BAGGAGE (cont.)

WEIGHT AND DIMENSIONS	FEE
<b>Overweight baggage</b> Between 23 and 32 kg (50 and 70 lb.)	\$40 (tax included) per item and per direction
<b>Oversized baggage</b> Between 158 and 180 linear cm (62 and 71 linear in.)	\$40 (tax included) per item and per direction
<b>Additional items</b> Maximum 3 additional items per person	\$40 (tax included) per item and per direction

*Surcharges for overweight or oversized items do not apply when you pay for extra baggage.*



## NON-STANDARD ITEMS

Some non-standard items are accepted as carry-on and/or checked baggage and count as part of the baggage allowance. Charges may apply for these items.

Please contact our call centre to let us know that you'll be travelling with a non-standard item at **1 888 VIA-RAIL (1 888 842-7245)** or **1 800 268-9503** (hearing impaired).

Space is subject to availability.

### Regional trains

Visit [viarail.ca](http://viarail.ca) for more information about items permitted on board regional trains.

### NON-STANDARD ITEMS\* that count as 1 carry-on item

Golf bags

Skis

Oversized musical instruments (cello, guitar, etc.)

*\*Conditions apply.*

## NON-STANDARD ITEMS TO BE CHECKED with surcharges

ITEM AND DIMENSIONS	FEE
Bicycles <i>Standard sizes</i>	\$25 ( <i>plus tax</i> )
Tandem bikes <i>Standard sizes</i>	\$50 ( <i>plus tax</i> )
Kayaks <sup>†</sup> <i>Maximum length 5.5 m (18 ft.)</i>	\$100 ( <i>plus tax</i> ) <i>per train</i>
Sailboards <sup>†</sup> <i>Maximum length 5.5 m (18 ft.)</i>	\$100 ( <i>plus tax</i> ) <i>per train</i>
Canoes <sup>†</sup> <i>Maximum length 5.5 m (18 ft.)</i>	\$100 ( <i>plus tax</i> ) <i>per train</i>

<sup>†</sup>Restrictions applicable to Renaissance trains: Canoes are not permitted, nor are kayaks, sailboards or any other item more than 86 cm (34 in.) wide.

## BICYCLES AND CHILD CARRIER TRAILERS

On most trains, bicycles are placed on a bicycle rack. On trains that are not equipped with a bicycle rack, a box will be used to protect the bicycle and the other items in the baggage car.

A box must be used if the journey includes a transfer.

Nothing other than the bicycle may go in the box. The owner is required to turn the handlebars and remove the pedals. VIA Rail does not provide tools to dismantle or assemble bicycles.

VIA Rail assumes no liability in case of damage if the bicycle is not placed on a bicycle rack or in a box, or if other items are also placed in the same box.



## PROHIBITED ITEMS

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### CARRY-ON BAGGAGE

- Bicycles
- Camping equipment
- Computer screens with cathode ray tubes
- Cradles
- Display cases
- Explosives and flammable liquids
- Furniture
- Household appliances
- Lithium battery-powered devices (e.g. hoverboards, electric skateboards, Airwheels)
- Machinery parts
- Martial arts and self-defence items
- Oversized boxes
- Televisions
- Tires
- Trunks
- Weapons of any kind, including firearms and knives

### CHECKED BAGGAGE

- Cameras and photographic equipment
- Compressed oxygen cylinders
- Construction material (not considered personal or oversized baggage; VIA reserves the right to refuse it at any time)
- Controlled or illegal substances
- Cremation urns (VIA cannot accept responsibility for such items and must refuse them as checked baggage—passengers may include a cremation urn as part of their carry-on baggage.)
- Dangerous items (pyrotechnic devices, flammable items, radioactive material, etc.)

- Electronics (televisions, computers, video games, etc.)
- Fishing rods without cases
- Fragile items (antiques, artwork, etc.)
- Household goods (small appliances, porcelain, clocks, furniture, sewing machines, silverware, etc.)
- Items that are poorly wrapped (e.g. in a plastic bag) or too fragile for normal handling
- Items weighing more than 32 kg (70 lb.) or measuring more than 180 linear cm (71 linear in.), except skis and oversized outdoor equipment (bicycles, canoes, etc.)
- Liquids (including toiletry items such as perfume, which must always be kept in your carry-on baggage)
- Medication, except if prescribed for personal use
- Lithium battery-powered devices (e.g. hoverboards, electric skateboards, Airwheels)
- Motorized vehicles, such as snowmobiles, all-terrain vehicles or personal watercraft (these items are allowed on trains 185 and 186 only)
- Office equipment (photocopiers, etc.)
- Perishable items stored in Styrofoam containers or any other non-hermetically sealed containers
- Plants
- Styrofoam coolers
- Tow bars, trailer hitches, etc.
- Valuables (credit cards, stamp or coin collections, precious stones or minerals, irreplaceable papers or manuscripts, jewellery, money, stock certificates, watches, etc.)





## CHECKROOM SERVICE AT STATIONS

Only passengers with a same-day ticket may use this service, which is not available at all stations. Check with your station or visit [viarail.ca](http://viarail.ca) for a list of stations offering this service.

No baggage may be left overnight.

## CHECKROOM FEES

CLASS	BAGGAGE TYPE	FEE
Business, Sleeper Plus, and Prestige	Carry-on and checked baggage	Free <i>Service not available in Edmonton</i>
Economy	Carry-on baggage	\$6 per item <i>(tax included)</i>
	Checked baggage only	Free

Perishable goods are not permitted, and we will not be held responsible for checked money or negotiable instruments (cheques, bank drafts, money orders, etc.).



## LIMIT OF LIABILITY OF VIA RAIL

VIA Rail will not be held liable for lost or damaged carry-on baggage. VIA Rail only accepts limited liability for checked baggage.

### Maximum liability

In case of loss of or damage to checked baggage, the maximum liability is \$750 per adult and \$375 per child (ages 0–11).

### Liability for items left in the checkroom

The maximum liability for items left in the checkroom is \$25 per item.

**Maximum liability of \$250 applies to:**

- Musical instruments
- Bicycles in boxes
- Bicycles on the bike rack
- Camping equipment
- Outboard motors

**Items transported at the owner's risk (no liability):**

- Baby items
- Bicycles in a bag
- Items intended for sale
- Items intended for another person
- Luggage racks
- Perishable goods<sup>‡</sup>
- Sailboards and masts
- Tennis racquets
- Tools and toolboxes
- Trunks

<sup>‡</sup>*Foods and liquids, must be transported in hermetically sealed containers secured with adhesive tape (only rigid plastic or metal coolers are accepted; Styrofoam coolers are not), and must be claimed immediately upon arrival (no checkroom service).*

**VIA Rail accepts no liability for:**

- Damage due to poor packaging
- Damage to protective cases or coverings
- Damaged items inside any piece of baggage if there is no sign of damage to the exterior
- Minor scratches, nicks, marks or dirt considered normal wear and tear, which may occur despite all necessary care taken during handling
- Theft, if the suitcase was not locked or the box was not closed and sealed with adhesive tape



## PACK YOUR BAGS WITH CARE

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**Remember to label each piece of baggage with your full name, home address, telephone number and email address.**

Hooks, hangers, straps and sharp objects must be removed or secured so as not to catch on or damage other baggage. Do not attach objects to backpacks.

All items must be transported in their original box or in a rigid container providing adequate protection. Boxes must be fastened with a cord that will serve as a handle and can also be used to attach a baggage tag.



## BAGGAGE INSPECTION

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To ensure our passengers' safety, we reserve the right to inspect all baggage.

Rates and regulations are subject to change without notice.

Visit **[viarail.ca](http://viarail.ca)** to see the full, up-to-date version of the policy.