



REQUEST TO TRAVEL WITH AN EMOTIONAL SUPPORT DOG

SECTION A: Consent

To be completed by the passenger

Passenger information

Name of passenger: _____

Name of legal representative (if applicable): _____

Reservation number: _____

Email address: _____

Phone number: _____

Passenger consent

I understand that my personal information provided in this application will be used to handle my request and facilitate my transportation. I acknowledge that this information will be kept confidential in accordance with VIA Rail's Privacy Policy. In the case of a permanent functional limitation and unless I notify VIA Rail otherwise, I authorize VIA Rail to retain my application for a period of five (5) years from the date of signature of this application in order to use this information for all future trips and service requests. This way, I will not have to submit new documents for each of my trips, but **I will have to submit a new form five (5) years after signing this application.**

I agree to provide a valid medical certificate (Section B) in the event of any significant change in my health and to abide by the terms of any medical accommodation, including emotional support dog requirements and restrictions.

I HAVE READ AND UNDERSTOOD the terms of this agreement which I have signed voluntarily.

Signature: _____

(Passenger or legal representative)

Date [YYYY/MM/DD]: _____

SECTION B: Medical Certificate

To be completed by the treating health professional*

***(psychiatrist, psychologist or attending physician)**

Information about the passenger's health care professional

Name: _____

Telephone: _____ Fax: _____

Address of practice: _____

Health care professional's license number: _____

Patient's limitations

I certify that my patient, whose name appears in Section A, needs to travel with an emotional support dog.

My patient's functional limitations are (Please check one of the boxes below):

Permanent

Temporary Duration* _____

**In the case of a temporary limitation, the attending physician or authorized health care professional must date and sign this medical certificate no sooner than one year prior to the date of scheduled travel with VIA Rail.*

By signing this medical certificate, I understand that VIA Rail will rely on my statement above, for my patient to be accompanied, by their emotional support dog, during their travel(s) with VIA Rail. Therefore, I certify that all the information provided is complete, true, and accurate and that I am authorized by my professional association to complete this medical certificate.

Signature of authorized health care professional

Title: _____

Date [MM/DD/YYYY]: _____

SECTION C

To be completed by the passenger

REQUIREMENTS TO TRAVEL WITH AN EMOTIONAL SUPPORT DOG

To travel with your emotional support dog, you must comply with the following conditions at all times:

Animal carrier - Your dog must be in an animal carrier at all times on board VIA Rail trains. The animal carrier must meet VIA Rail conditions and restrictions for carriers on board. On long distance trains, your dog does not have to be in its carrier at all times when travelling in a closed cabin. However, it must be kept in its cage when outside the cabin.

The dimensions of the animal carrier must not exceed:

Height: 27 cm (10.5 in)

Width: 40 cm (15.5 in)

Length: 55 cm (21.5 in)

- The carrier must be leakproof, and well ventilated.
- VIA Rail accepts hard and soft-sided carriers.
- The cage must be large enough to allow the dog to stand up, turn around or lie down safely and comfortably.
- No part of the dog may extend outside of the carrier.

Control of your dog - You must have control of your dog at all times.

- In stations, for safety reasons, your dog must always be **muzzled** and **on a leash** if not in its carrier.

VIA Rail staff may require your dog to be removed from the station or train, even during travel, in the following cases:

1. Your dog is out of control and immediate and effective measures to control it have failed. (e.g., a dog that barks in an uncontrollable manner or is not clean).
2. Your dog poses a threat to the health or safety of other passengers and VIA Rail employees.

If you are asked to remove your dog and prefer to remain in the station or continue your trip without your dog, you must arrange **at your own expense** to have your dog picked up by a third party or local animal control. You may also have to continue your trip on a VIA Rail train at a later time or date.

Must remain on the floor - Your dog must be under your seat or at your feet in its carrier at all times. No dog is allowed in the aisle, on the seat, on your knees or on the beds in the cabins.

Walking the dog - There may not be enough time to walk your dog and relieve itself for trips in the Corridor. You must ensure that your dog will be able to hold its needs for trips within the Corridor. For long distance trips, it will be possible, at designated stops, for your dog to benefit from the relieving areas.

(Continued)

Continuous supervision in stations and on the train - Your dog must never be left unattended in a public or private space, nor in a private toilet or cabin.

Mature dog - Your dog must be at least 12 months old (puppies are not allowed). Please provide us with the date of birth of your dog [MM/DD/YYYY]: _____.

Vaccination record (against rabies) - You must have your dog's vaccination record with you for all VIA Rail trips and make sure your dog's vaccinations are up to date.

Collar with ID tag - Your dog must wear a collar with an ID tag at all times.

Behaviour - In order to travel with your dog as an emotional support animal, it must never have demonstrated any behavioral problems and must never have bitten and/or been aggressive towards another person or animal. In the event of an incident on board, your dog could be banned from traveling with you as an emotional support dog.

Pit bull: Certain provinces and municipalities prohibit Pit bull dogs. VIA Rail does not allow this breed of dog on its system. Pit bulls of mixed or crossbred breeds are also prohibited. The dog's health record may be requested to verify the breed and may even be refused boarding if the breed cannot be confirmed.

I [INSERT YOUR NAME] _____ agree to the above conditions.

Signature: _____

Date [MM/DD/YYYY]: _____